

Health and Wellbeing Board

29 March 2017

Time 12.30 pm **Public Meeting?** YES **Type of meeting** Oversight

Venue Committee Room 3 - 3rd Floor - Civic Centre

Membership

Councillor Roger Lawrence	(Chair) Labour
Councillor Sandra Samuels OBE	Labour
Councillor Val Gibson	Labour
Councillor Paul Singh	Conservative
Councillor Paul Sweet	Labour
David Baker	Operations Commander West Midlands Fire Service
David Watts	Service Director - Adults
Elizabeth Learoyd	Healthwatch Wolverhampton
Ros Jervis	Service Director - Public Health and Wellbeing
Dr Helen Hibbs	Wolverhampton Clinical Commissioning Group
David Loughton	Royal Wolverhampton Hospital NHS Trust
Jeremy Vanes	Royal Wolverhampton Hospital NHS Trust
Alistair McIntyre	Locality Director - NHS England (West Midlands)
Tracy Taylor	Black Country Partnership NHS Foundation Trust
Alan Coe	Chair Wolverhampton Safeguarding Boards
Chief Supt Jayne Meir	West Midlands Police
Helen Child	Third Sector Partnership
Tim Johnson	Strategic Director - Place
Dr Alexandra Hopkins	University of Wolverhampton
Linda Sanders	Strategic Director - People
Steven Marshall	Wolverhampton Clinical Commissioning Group

Information for the Public

If you have any queries about this meeting, please contact the democratic support team:

Contact Helen Tambini
Tel/Email 01902 554070 helen.tambini@wolverhampton.gov.uk
Address Democratic Support, Civic Centre, 1st floor, St Peter's Square,
Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

Website <http://wolverhampton.moderngov.co.uk>
Email democratic.support@wolverhampton.gov.uk

Tel 01902 555043

Please take note of the protocol for filming and recording of, and use of social media in, meetings, copies of which are displayed in the meeting room.

Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

Agenda

Part 1 – items open to the press and public

Item No. *Title*

NETWORKING OPPORTUNITY AND LIGHT REFRESHMENTS WILL BE AVAILABLE BEFORE THE MEETING AT 12 NOON IN COMMITTEE ROOM 3

MEETING BUSINESS ITEMS - PART 1

- 1 **Apologies for absence (if any)**
- 2 **Notification of substitute members (if any)**
- 3 **Declarations of interest (if any)**
- 4 **Minutes of the previous meeting - 15 February 2017** (Pages 5 - 12)
[To approve the minutes of the previous meeting as a correct record]
- 5 **Matters arising**
[To consider any matters arising]

ITEMS FOR DISCUSSION OR DECISION - PART 2

- 6 **Sustainability and Transformation Plan (STP) - Update and Local Health and Care System next steps**
[Dr Helen Hibbs, Wolverhampton CCG, David Loughton, Royal Wolverhampton Hospitals NHS Trust and Linda Sanders, Strategic Director - People, to present report]
[TO FOLLOW]
- 7 **Health and Wellbeing Board - Forward Plan 2016/17** (Pages 13 - 16)
[Ros Jervis, Service Director – Public Health and Wellbeing, to present Forward Plan]
- 8 **NHS Capital Programme - Updates**
[Dr Helen Hibbs, Wolverhampton Clinical Commissioning Group, to present report]
[TO FOLLOW]

ITEM FOR INFORMATION

- 9 **Evaluation Feedback on Living Well, Feeling Safe Event** (Pages 17 - 26)
[Ros Jervis, Service Director – Public Health and Wellbeing and David Watts, Service Director – Adults, to present report]

This page is intentionally left blank

Attendance

Members of the Health and Wellbeing Board

Cllr Roger Lawrence	Leader (Chair)
Cllr Paul Singh	Shadow Cabinet Member – Health and Wellbeing
Cllr Paul Sweet	Cabinet Member for Public Health and Wellbeing
Cllr Sandra Samuels OBE	Cabinet Member for Adults
Ros Jervis	Service Director - Public Health and Wellbeing
Linda Sanders,	Strategic Director - People
Robin Morrison	Healthwatch Wolverhampton
Tim Johnson	Strategic Director - Place
Jayne Meir	West Midlands Police
Elizabeth Learoyd	Healthwatch Wolverhampton
Ian Darch	Third Sector Partnership
David Watts	Service Director – Adults
Jeremy Vanes	The Royal Wolverhampton Hospitals NHS Trust
Alan Coe	Chair - Wolverhampton Safeguarding Boards
David Baker	Operations Commander West Midlands Fire Service
Dr Helen Hibbs	Wolverhampton Clinical Commissioning Group
Jo Cadman	Black Country Partnership NHS Foundation Trust

Employees

Andrew Wolverson	Head of Early Intervention
Paul Smith	Interim Manager for Commissioning Older People
Earl Piggott-Smith	Scrutiny Officer
Helen Tambini	Democratic Services Officer

Part 1 – items open to the press and public

Item No. *Title*

1 **Apologies for absence (if any)**
Apologies were received from the following members of the Board:

- Helen Child - Third Sector Partnership
- David Loughton - The Royal Wolverhampton Hospitals NHS Trust
- Cllr Val Gibson – Cabinet Member for Children and Young People
- Steven Marshall – Wolverhampton Clinical Commissioning Group

2 **Notification of substitute members (if any)**

Ian Darch attended on behalf of Helen Child.

3 **Declarations of interest (if any)**

There were no declarations of interest.

4 **Minutes of the previous meeting (30 November 2016)**

That the minutes of the meeting held on 30 November 2016 be confirmed as a correct record and signed by the Chair.

5 **Matters arising**

Councillor Sandra Samuels OBE briefed the Board that Wolverhampton had been shortlisted for the Dementia Friendly (City of the year award) and recognised for its work, but did not win the award. The Board acknowledged the good dementia awareness work being done across the city.

6 **Health and Wellbeing Board - Forward Plan 2016/17**

Ros Jervis, Service Director Public Health and Wellbeing, introduced the report. The Board considered the items on the draft agenda for future meetings. The Service Director advised the Board that a small executive group has been set to ensure items are presented in a timely way. The Board discussed the Shropshire and Telford STPs and the implications of the plans for Wolverhampton.

The Board suggested that NHS Capital Programme update report should be presented by a representative of Wolverhampton CCG and not NHS England as stated.

Resolved:

1. The Board approved the updates to the Forward Plan.
2. An update on the specific implications for the Black Country of the Shropshire and Telford STPs to be added to the agenda for the meeting on 29.3.17

7 **Improving outcomes within the early years**

Andrew Wolverson, Head of Early Intervention, gave a presentation about the aims of the Early Years Strategy. The Head of Early Intervention commented that 128 written responses had been received to the consultation and 50 people attended a public consultation event on 17 February 2017.

The Head of Early Intervention added that public feedback on the consultation had highlighted the issue of the need for the document to be more specific about what is needed at early year's level. The Head of Early Intervention commented on the importance of underlying values listed in the report and in particular the role of parents as being first educators and their impact on their child's development.

The Head of Early Intervention explained that the consultation ends on 17 February 2017 and the Board were encouraged to contribute to the discussion about the document.

The Board expressed concern that there was no reference to the issue of mental health and the need to align physical and mental development in early years. The Board supported this change and added the highlighted the importance of good maternal health and supporting mothers who are either depressed or diagnosed with

other mental health issues. The Board commented on the link between post natal depression and a child developing mental health issues in later life.

The Board discussed the importance of strategy signposting people to the services and also raising awareness of the support available.

The Head of Early Intervention commented on the support available at family hubs and the key role of GPs being part of engagement strategy.

The Board commented on the importance of the issue of keeping children safe as being part of the strategy. Alan Coe commented that he would welcome a specific reference in the strategy to the issue of safeguarding. The Board welcomed the reference to the importance of improving perinatal mental health. The Board suggested that the strategy should also include reference to supporting families where drug and alcohol misuse is an issue.

The Head of Early Intervention commented on the support available from the Family Nurse Partnerships to help families in this situation.

Resolved:

1. The Board endorsed the principles and values of Early Years Strategy.
2. The panel comments on the Early Years Strategy to be considered as part of the stakeholder consultation process.

8 **Wolverhampton CCG Operational Plan 2017-19**

Dr Helen Hibbs, Chief Officer, Wolverhampton City Clinical Commissioning Group presented the report. The Chief Officer commented on the key priorities for delivery of the strategy and the six key objectives. The Chief Officer reaffirmed the commitment of the CCG to delivering the objectives in the Black Country Sustainability and Transformation Plan (STP) and the link to the CCG Operational Plan. The Chief Officer commented that the plan has been aligned to other strategic documents, for example, the Health and Wellbeing Board Strategy and the Joint Strategic Needs Assessment.

The Chief Officer commented on the importance of working with partners to deliver the changes.

The Chief Officer added that the plan details risks to delivering the objectives but offered reassurance to the Board about the robustness of the plans. The Board commented that the strategy needs to include reference to the issue of safeguarding children given the importance of the CCG role. The Board commented on the need for active engagement with partners. The Chief Officer responded that the issue safeguarding is taken as a given but accepted the point and agreed to make the issue more explicit in the strategy.

Resolved:

1. The Board comments on the CCG's Operational Plan 2017-19 to be considered and the suggested changes included in a revised draft.
2. The Board agreed to endorse CCG's Operational Plan 2017-19.

9 **Wolverhampton Safeguarding Board Adults Annual Reports 2015 - 2016**

Alan Coe, Independent Chair - Safeguarding Adults Board, introduced the report and explained that presenting the annual report about progress against priorities for 2014-15 to the Health and Wellbeing Board. The Independent Chair commented that

it is statutory requirement to produce an annual report on behalf of the Wolverhampton Safeguarding Adults Board. The Independent Chair commented that safeguarding adults is different than when working with children, as adults are involved in making decisions and they can make unsafe choices.

The Independent Chair encouraged members of the Board to read the full report which details of the progress made and examples of safeguarding initiatives led by partner agencies. The Independent Chair added that Board members are encouraged to say how they contribute to the aims of safeguarding adults and acknowledged the excellent work of West Midlands Fire Service.

The Independent Chair referred to the increase of 29 percent in the number of safeguarding concerns and added that this a reflection of the higher levels of public awareness and concern about the issue. The Independent Chair added that that changes in the remit of the MASH to include adults has also contributed to this increase. The Board is getting more direct referrals from the police. The Independent Chair commented that the more referrals received is a good indicator of the work being done to raise awareness of the issue.

The Independent Chair commented that despite the progress made more work is needed to collect evidence about the extent to which people feel safer as a result of the intervention by a partner agency and their overall experience of the service. The Independent Chair commented that the Council's important safeguarding role is often underplayed and highlighted the work of trading standards service as partnership working in practice, as an example of an excellent service .

Cllr Samuels, Cabinet Member for Adults, welcomed the report and the progress made to improve adult safeguarding arrangements in Wolverhampton.

Resolved:

1. Those members of the Board who also represented on Wolverhampton Safeguarding Adult Board to provide assurance that the annual report 2015-16 findings are considered by their respective organisations.
2. Recommendations 1 and 2 noted.

10

Public Health & Wellbeing Commissioning Intentions

Ros Jervis, Service Director - Public Health and Wellbeing, introduced the report. The Service Director advised the Board that in future public health commissioning intentions will be integrated within the commissioning strategy for the People Directorate as a whole, and added that this is very welcome positive step. The Board were advised that the ring fenced grant will end in 2018 to be replaced by local funding arrangements.

The Service Director commented on public health intentions 2017-18 and plans to redesign and retender health protection services to better deal with issues of tuberculosis and infection prevention in more joined up way.

The Board were advised that a wide range of stakeholders were represented on the multi-agency steering group. Paul Smith, Interim Manager for Commissioning, Older People added that a thematic approach has been adopted to take the work forward. As a result of this change it is easier for agencies to learn from each other.

The Board commented that the issue of FGM was not part of the commissioning intention. The Service Director responded that the issue of FGM was specifically part of this work and suggested that it should be picked up by safer partnership work.

Resolved:

1. The Board reviewed and endorsed the commissioning intentions for Public Health and Wellbeing 2017-2018.
2. The Board noted recommendations 1 and 2

11

Better Care Fund (BCF) : Quarterly Report

Paul Smith, Interim Manager for Commissioning, Older People, introduced the update report on progress towards the planning process for 2017/18 Better Care Fund (BCF). The Manager for Commissioning advised the Board that work on the plan has been completed but awaiting Government guidance, which has been delayed. The Interim Manager advised the Board that the necessary preparation work continues so that Government submission deadlines are met, when the guidance is published.

The Manager for Commissioning advised the Board that the BCF plan is a two year programme. The BCF is still the delivery model and will complement and not replace existing CCG plans.

The Manager for Commissioning advised the Board that a 'deep dive' is planned for February which will involve partners. The Board commented that the BCF plan needs to look how it will contribute to Strategic Transformation Programme (STP). The Board commented that work being done to review the estates that will support this work.

The Board discussed the use of local pooled budgets to support the achievements of the BCF plan and the challenges to being more productive.

The Board discussed the cost pressures on the health and social care sectors and acknowledged that there is no guaranteed funding. The Board agreed that there was a need to look more radically create the space that can be used to support the transformation.

The Board commented that the plan is aimed at avoiding the need for people to go into hospital. The BCF should be used to transform services. The Board supported the transformation work. The Board commented on the challenges presented by BCF but also acknowledged the potential offered the CCG and the Council.

The Cabinet Member for Public Health and Wellbeing commented on the findings of analysis done on published by the Chartered Institute of Public Finance and Accountancy (CIPFA). The report concluded that some published STPs do not provide a credible case about how the savings target will be achieved. The Cabinet Member expressed concern about the risk of having to make forced savings to meet the target. The Board commented on the delay in publishing guidance on the preparation of STP's and how this has impacted on the work done to date.

The Manager for Commissioning commented on future demographics and the expected growth and the challenge in finding yearly savings. The Manager for

Commissioning added that it was important to have policies aimed at reducing growth in demand for services.

Resolved:

1. The Board agreed to note the progress towards to the planning process for the 2017/18 BCF programme.
2. The Board requested a report on the financial monitoring procedures in place to ensure that a greater integration of services can be delivered, including the identification of efficiencies to fund the demographic growth.

12

Mental Health Services: Revised Provider Trust Arrangements

Jo Cadman, Strategy and Transformation Director, introduced the report and gave an overview of the process of the Transforming Care Together (TCT) partnership between the different organisations represented. The Strategy and Transformation Director commented that the partners are looking at ways of improving mental health and learning disability services provided in Wolverhampton.

The Strategy and Transformation Director commented on the work being done with partners in Dudley and Walsall about the benefits of working together.

The Strategy and Transformation Director outlined the next steps in the process and explained that the partners are aiming to have a combined organisation in place by 1 October 2017. The Strategy and Transformation Director added that there is an expectation that the savings will be achieved from combining current back office functions and clinical opportunities in the future.

The Strategy and Transformation Director explained that the proposal fits into the STP and is also aligned with the strategic plans of the CCG and the Council. The Board queried how the proposals fit with the findings of the Mental Health Commission and the specific health work streams. The Strategy and Transformation Director commented that each organisation was developing their individual transformational plans. The information will be shared across the different organisations to check that they meet the local needs.

The Board queried if the possibility of the impact of unintended consequences of the proposal changes have been considered. Alan Coe, Independent Chair - Safeguarding Adults Board, suggested that the impact of combining a number of mental health trusts may have an impact on safeguarding arrangements within the Trust. Alan Coe recommended that a report should go to those Boards that might be affected.

The Strategy and Transformation Director responded that a report on the work is presented to the respective board about the proposals to get a level of reassurance. The Strategy and Transformation Director commented on the current infrastructure and that it would be difficult to service each locality and agreed to look the impact of proposals on resources and current demand.

Resolved

1. The Board comments on the planned integrations to be shared with partners during discussions about the Transforming Care Together partnership document.
2. The Board agreed to receive a further report when Government guidance issued

13 **Exclusion of the press and public**

To pass the following resolution:

Resolved:

That, in accordance with Section 100A (4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item of business as it involved the likely disclosure of exempt information falling within paragraph 3 of Schedule 12A to the Act relating to the business affairs of a particular person.

14 **Transforming Care Programme**

Paul Smith, Interim Manager for Commissioning, Older People, introduced the draft report on the Black Country Transforming Care Partnership plan. The Board were invited to consider and approve the vision and work plan associated with its delivery. The Board was concerned that work on finalising the Black Country Transforming Care Partnership Plan had been delayed pending further guidance and financial clarity from the NHS and those concerns should be raised at the appropriate level. The Board discussed the Board making representations to the LGA about the delay in the Government publishing guidance. The Interim Manager noted the comment.

The Board discussed the report and agreed to note the progress and current actions. The Board agreed to follow up on progress when the Government guidance is published.

Resolved:

1. The Board agreed approve the vision and work plan associated with the delivery of the Black Country Transforming Care Partnership plan.
2. The Board agreed to receive an update report when guidance issued by Government.

This page is intentionally left blank

Health and Wellbeing Board

29 March 2017

Report title	Forward Plan 2016/17	
Cabinet member with lead responsibility	Councillor Paul Sweet Health and Wellbeing	
Wards affected	All	
Accountable director	Ros Jervis, Service Director – Public Health and Wellbeing	
Originating service	Governance	
Accountable employee(s)	Helen Tambini Tel Email	Democratic Services Officer 01902 554070 Helen.tambini@wolverhampton.gov.uk
Report to be/has been considered by		

Recommendation for action:

The Health and Wellbeing Board is recommended to:

1. Review the latest version of the Forward Plan and contribute to the planning of future agenda items.

1.0 Purpose

- 1.1 To present the Forward Plan to the Board for comment and discussion in order to jointly plan and prioritise future agenda items.
- 1.2 The Forward Plan will be a dynamic document and continually presented in order to support a key aim of the Board – to promote integration and partnership working between the NHS, social care, public health and other commissioning organisations.

2.0 Background

- 2.1 As agreed at the meeting in October 2016, the attached Forward Plan document seeks to enable a fluid, rolling programme of item for partners to manage.

3.0 Financial implications

- 3.1 None arising directly from this report.
[GS/17032017/B]

4.0 Legal implications

- 4.1 None arising directly from this report.
[RB/18032017/B]

5.0 Equalities implications

- 5.1 None arising directly from this report.

6.0 Environmental implications

- 6.1 None arising directly from this report.

7.0 Human resources implications

- 7.1 None arising directly from this report.

8.0 Corporate landlord implications

- 8.1 None arising directly from this report.

9.0 Schedule of background papers

- 9.1 Minutes of previous meetings of the Health and Well Being Board regarding the forward planning agenda items.

Health and Wellbeing Board: Forward Plan

Updated 21st March 2017

Items in **red** are new or amended from the previous version.

Items ~~crossed-out~~ have been rescheduled for a later date.

Items are **highlighted** where no report was received and there is currently no arrangement to reschedule.

Items are in **bold** that are regular or standing items.

Date	Title	Partner Org/Author	JHWBS Priority	Format	Notes/comments
15 February 2017	Better Care Fund (BCF): update report and 2017/18 programme	CCG/Steven Marshall and CWC/David Watts		Paper	Discussion item Regular joint update paper Last considered 30 November 2016
	Wolverhampton Safeguarding Children Board Annual Report 2015 – 2016	Alan Coe, Independent Chair, WSCB		Paper and report	Deferred from last meeting due to administrative error Discussion item To seek assurance from HWBB
	Early Years Strategy	CWC/Emma Bennett		Strategy and paper	New item requested at HWBB meeting on 30 November 2016
	Mental Health Services: Revised Provider Trust Arrangements	BCPFT		Paper	Discussion item To provide the HWBB an update on development of new provider arrangements
	NHS Operating Plan 2017-2018	CCG/Steven Marshall		Plan and paper	Annual item
	Public Health & Wellbeing	CWC/Ros		Paper	Discussion item

	Commissioning Intentions	Jervis			
	Transforming Care	CWC/Paul Smith		Paper	Discussion and decision
29 March 2017	NHS Capital Programme - updates	CCG/Helen Hibbs		Paper	Quarterly reports to HWBB
	Sustainability and Transformation Plan (STP)	CCG/Helen Hibbs and CWC/Linda Sanders		Paper	Discussion item
	Feedback from Living Well, Feeling Safe Event	CWC/Ros Jervis and David Watts		Paper	Information item
28 June 2017	Better Care Fund (BCF): Update Report	CCG/Steven Marshall and CWC/David Watts		Paper	Discussion item Last considered 15 February 2017
	Mental Health Strategy 2017/19	CCG/Sarah Fellows		Paper and strategy	Discussion item Deferred from last meeting
	Quality and Safety Framework	CCG/Manjeet Garcha		Paper	Last considered February 2016 Deferred from last meeting
	Supporting families with no recourse to public funds	CWC/Paul Smith		Paper	Paper presenting findings from a six-month pilot by RMC to support families expedite their immigration claims (after Sept 2017 as evaluation due)
20 September 2017	Director of Public Health Annual Report 2016/17	CWC/Ros Jervis		Presentation	

Health and Wellbeing Board

29 March 2017

Report title Evaluation feedback on Living Well, Feeling Safe Event

Decision designation

Cabinet member with lead responsibility Councillor Paul Sweet – Cabinet Member Public Health & Wellbeing

Councillor Sandra Samuels – Cabinet Member Adults

Councillor Val Gibson – Cabinet Member Children's Services

Key decision No

In forward plan No

Wards affected All

Accountable director Linda Sanders, People Directorate

Originating service Public Health

Accountable employee(s) Ros Jervis Service Director for Public Health and Wellbeing

Tel 01902 550347

Email Ros.Jervis@wolverhampton.gov.uk

David Watts Service Director Adults

Tel 01902 558121

Email David.watts@wolverhampton.gov.uk

Report has been considered by:
Updated report:

Recommendation for action or decision:

The Health and Wellbeing Board is recommended to:

Note and discuss the feedback from our first Living well, Feeling Safe event and consider next steps for the Health and Wellbeing Board.

1.0 Purpose

- 1.1 To update the Health & Wellbeing Board on the feedback from the Living Well, Feeling Safe event which took place on 14 February 2017.

2.0 Background

- 2.1 The aim of the “Living Well, Feeling Safe” event was to:

- Increase understanding and raise awareness of the depth and breadth of community and agency support available in the city.
- Engage communities to discover what they are doing for Wolverhampton’s residents.
- Provide an opportunity to register with the Wolverhampton Information Network (WIN).
- Through the provision of stands and space for presentations enable partners to showcase their contribution and share information and learn what others are doing to support our residents.

- 2.2 It was widely supported that an event of this nature would result in statutory services being much more aware of the community based help and support available for Wolverhampton residents. Community groups would have an opportunity to show case their services and demonstrate the value they provide for local people to live full and active lives and the good work happening within communities themselves. We hoped the event would provide further opportunity for organisations and groups to register their services or ‘offer’ on the Wolverhampton Information Network (WIN).

3.0 Summary of the day

- 3.1 We were joined at the Bob Jones Community Hub by a large number of community organisations, charities and health and social care providers (please see appendix 1 for a full and detailed list of participating organisations and groups).
- 3.2 The Wolverhampton Voluntary Sector Council ran a series of #OurPlace sessions where participants could meet other people who care about where they live, share ideas and get support on how to grow their ideas.
- 3.3 In addition, the day featured presentations from individuals and groups providing details of the #smallgoodthings they provide, as well as drama presentations and workshops on a range of subjects including mental health and wellbeing and how people can come up with good ideas which would benefit the local community and put them into practice.
- 3.4 There was also a demonstration of self-help resources such as Wolverhampton Information Network, <http://win.wolverhampton.gov.uk/> – a one-stop shop packed with help, advice, ideas and information for individuals, families, communities, and service providers – and speed dating-style sessions through which people got to know more about what’s on offer in the city.

3.5 Councillor Lawrence, Leader and Chair of the Health & Wellbeing Board in his opening address said: "This event was not a one-off – it is part of our City's desire to empower people to improve the health and wellbeing of themselves and other people. We intend to follow it with a series of community roadshows where we can promote further the wide range of help, support and activities which is available in our local neighbourhoods."

4.0 Evaluation and Feedback

4.1 Among those taking part was Steve Downs, from Wildside Activity Centre based in Whitmore Reans. He said: "This was a great opportunity for us to showcase the small good things that we offer at Wildside Activity Centre, and particularly the way in which we can help children and families improve their health and wellbeing by enjoying the great outdoors in the heart of Wolverhampton." Quotes from the public included "Great event! Excellent set up and such an efficient and refreshing way of forming new relationships within the community" as well as "Only here for two hours but made good connections – Didn't know so much was available – Small is good!"

4.2 Over 40 individuals/group representatives linked into the WIN directory. This interaction varied, including informal chats with residents, and queries from existing record holders who wanted to know how to update and maintain their records and how many 'hits' their pages were receiving in the back office.

From a networking opportunity, the WIN manager was pleased to engage with these interested groups, all of which are now on WIN. All the promotional items and materials were distributed and a great success. Kuldip Khela from WIN said 'there was a lot of repetition in terms of promoting the WIN resource but it was 100% worth it'.

Kuldip also said, "I thank you for accommodating me; it was by far the best event that I have been involved in at the Bob Jones venue. All the pre-planning meetings and efforts from colleagues really made a difference".

4.3 The Council's Customer Services team invited feedback on the new Corporate Website design – over 30 individuals feedback their thoughts, all of which was positive and welcomed. It will be used to make changes to the current design and allow them to make significant improvements to service delivery.

4.4 The WVSC ran two 'ACTIVATE' workshops at the "#smallgoodthings" event. The 'ACTIVATE' toolkit is used for developing ideas and starting a conversation about how local areas can be improved. These workshops were one hour taster sessions as part of WVSC's broader 'Our Place' community events currently being run across the city. These taster sessions were well attended.

4.5 A facilitated 'Mental Health and Wellbeing workshop' took place in the morning and was repeated in the afternoon (with approximately 15 people attending each session).

The workshops enabled people to learn more about the five ways to wellbeing and how they can incorporate these steps into their daily lives to improve their mental health and lead a more fulfilling life. In addition a market stall offered information on the five ways to wellbeing.

- 4.6 The Carer Support Team supports informal/family carers looking after someone with an illness, addiction, or disability by completing a Carers Assessment. The team spoke to nearly 50 people throughout the day regarding the support they can provide. The team also staffed the 'What's on in Wolverhampton map' for the day in order to capture what other #smallgoodthings people were doing in their communities. This highlighted nearly 20 new activities and/or groups and some ideas regarding how we might get better at identifying our community assets and pockets of #smallgoodthings.
- 4.7 Two schools took part in the school art competition with the title "who do you worry about in your street". Six finalists were nominated and on the day of the event, the steering group picked out the two winning pieces of artwork. Both pupils were overwhelmed and very excited about winning and the prizes were presented at school assemblies after the event.
- 4.8 The Healthy Lifestyles service offer 1-1 support for those looking to manage their weight, change their diet, increase physical activity, stop smoking or reduce alcohol and can also offer specialist support for Pregnant Women. On the day of the event, as well as the provision of individual Health Checks, the team were also able to signpost or refer into their services as well as providing advice and information.
- 4.9 WV Active offers a wide variety of sport and fitness activities for everyone and with competitive membership prices starting from £10.00 makes health and fitness accessible to many. On the day of the event the team were offering a week's free pass entitling the recipient to use the facilities for free as a platinum member for seven days.

4.10 Attendance at the event

Out of a total of 182 attendees, 30 were members of the public and 152 organisations were represented. We received detailed feedback from nearly 60 attendees which was all very positive. It included the following:

- 23 comments around good advice and information, very informative, variety of information, excellent for signposting service users
- Comments describing it as a "fantastic" event, well organised, insightful event with lots to see, friendly, informative, and safe.
- Some suggesting that the event is repeated.
- Over 10 feedback forms described the interaction with other people was beneficial and a great way to network.
- Many liked the workshops on offer.

- The venue overall received excellent comments although a couple of highlighted the lack of parking.

4.11 Suggestions and learning for future events

- Please provide more time for workshops and discussions
- Encourage more of the public to attend
- Possibly consider a half day event as this may be more productive
- More seating areas to network and chat would be nice
- Feedback/information regarding the Carers and Community Support Team to have been featured on some of the promotional activity for the event would be helpful
- It may have been good to have had a map of the market place to help attendees know where they were going. This could have been a whiteboard which could have been amended as organisations came and went.

5.0 Financial implications

5.1 There are no direct financial implications from this report. [GS/21032017/J]

6.0 Legal implications

6.1 There are no legal implications from this report. [RB/21032017/L]

7.0 Equalities implications

7.1 This event raised awareness of the range of support and advice available to local people. These can be used to make an impact on health inequalities and support health improvement amongst a diverse range of people from different cultural backgrounds and equality stands within our communities.

8.0 Environmental implications

8.1 There are no environmental implications from this report.

9.0 Human resources implications

9.1 There are no human resources implications from this report.

10.0 Corporate landlord implications

10.1 There are no corporate landlord implications from this report.

11.0 Schedule of background papers

11.1 Living Well, Feeling Safe report Health & Wellbeing Board 19 October 2016.

This page is intentionally left blank

Names of organisations for Living Well Feeling Safe Event

Name of Organisation	Contact Person	Confirmed stand	Comments
University	Bhawna Solanki /Marc Groves	Yes	
WV Active	Victoria Brackenbury/Natalie Spink	Yes	
Community Pathways	Michelle Spruce	Yes	
Disability Employment Team (Enable)	Michelle Spruce	Yes	
Old Tree Nursery	Verity Steele	Yes	
Telecare	Nathan Downing	Yes	
5 Steps to Well Being Healthy Lifestyles	Richard Welch	Yes	
Healthwatch	Sam Hicks	Yes	
BCPFT – Wton Healthy Minds	Traci Ullah-Santosh	Yes am only	
Community Wellbeing Hub, Wton (Creative support)	Sofie Edridge	Yes pm only	
SUIT	Sunny Dhadley	Yes	
ACCI	Thess Gordon/Ted Bailey	Yes	
Aspiring Futures	Bethune Smith	Yes	01902 458770
Compassionate Communities (Compton Hospice)	Marianne Grant (local project)	Yes	
Fostering Stall	Shelley Jones, Alison Hinds etc.	Yes	S. Jones to confirm with them
NCT	Rachel Beck, Joint Branch Coordinator.	Yes – pm only.	Branch.Wolverhampton@nct.org.uk
Safeguarding	Email to Dawn Williams cc W. Palmer.	Yes	S. Dodd to coordinate
Community support team. (pilot Memory Matters)	Lesley Johnson	Yes	
Carers Forum	Lesley Johnson	Yes	
Get Well, Stay Well	Diane Addis - provide dance, exercise & nutritional therapy /micro provider	Yes	dianeaddis@blueyonder.co.uk
Dementia Café	Lee Allen – 07484 084656	Yes	

Appendix 1

Alzhiemers Org			
WIN	Kuldip Khela	Yes	
Customer Services Team	Paul O Rourke	Yes	Desk share if needed with WIN
Wolves Community Trust	Will Clowes/Rachel Smith	Yes	DD: 01902 687033 Mobile: 07813 015347
WVSC	Sharon NanNanSen	Yes	
Headstart	Sunita Pallan-Jhalli	Yes	To confirm if presentation or stand
Mike Walker	(wks with Bob Jones Centre re: high needs	Yes	Short video to be produced.
Police	C. Drew/Rani Gundhu	Yes	c.drew@west-midlands.police.pnn.co.uk d.shepherd@west-midlands.pnn.police.uk
Mental Health and Well Being	Neeraj Malhotra/Parpinder	Yes	
Find your Wildside	Steve Downs	Yes	Project officer, Wildside Activity Centre
Refugee and Migrant Centre	Dr.Heather Thomas	Yes	
Volunteer Led Community Support	Martha Cummins	Yes prov.	
Mental Health Self Support Network	Amanda Williams awilliams@wolverhampton vsc.org.uk	Yes	Tel: 01902 328978
Gatis Street Gardners	Yes		
High Flyers	Jackie Beatie	Yes	
Welfare Rights	Najma Gill	Yes	

Good having everything together!

Excellent initiative. Please repeat – Great networking and learning experience.

Informative and inspiring

Thank You!

A great day! Lots of networking i.e. interest in the Telecare Service.

fantastic event. Lots of really good conversations. Hopefully lots of positive outcomes to me...

Encouraging number of stands! Interesting talking to some of the people manning the stands

A good day full of information of various themes. Thank You!

Well organised, good variety of information available.

This page is intentionally left blank